

April 11, 1934.

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Mr. Carl F. Biele  
Charles F. Biele & Sons Co.  
33-39 Bethune Street  
New York City.

Dear Mr. Biele:

Although as yet we have not been able to get the case set up, we shall probably put it together this week.

In the meantime I want to write to you to make clear our disappointment in the carpentry job. It seems to us bad in every way, and we are certainly surprised that a concern as old and as distinguished as yours should be willing to turn out such a poor piece of work.

Although I am only a layman, the poor workmanship is very obvious, and my superintendent, who is an expert cabinet maker, says the job is the poorest which he has seen in many a year. If you have examined it yourself, you realize that the joints do not meet, that the graining where it is cut and rejoined to make the draw does not merge, that the veneer is too thin to make it possible to round all the corners as we expected, and that in many places the edges are so splintered as to quite spoil the effect. I am not professional enough in my terms to be able to describe other details which do not meet with our satisfaction, but it would be perfectly possible for my superintendent to make them clear.

I write you this in order that you may know that although we take it for granted you will expect us to accept the case in its present form, you can never expect us to order anything of a like nature again. That we deeply regret this is obvious.

Sincerely yours,

Director.

GBW:WM